

FARMHOUSE AND FAIRWAY LODGE GOLF HOLIDAYS

Terms & Conditions

ARRIVAL AND DEPARTURE

Guests may occupy the Farmhouse and Lodges from 3.00p.m. on the afternoon of arrival and must please vacate no later than 10.00a.m. on the morning of departure. Golfing guests have access to all three courses from Monday to Friday, subject to availability, however on Sundays play is restricted to Dunwood Manor after 11.15a.m. Golf on Saturdays will normally be arranged in the afternoon.

HANDICAP CERTIFICATES

Golfing guests should be in possession of a current Handicap Certificate. Should this cause any problem/concern, please contact the Secretary on 01794 340549.

HOW TO BOOK

The Office at Dunwood Manor Golf Club
Telephone **01794 340549**
Fax **01794 341215**

E-mail: accom@dunwood-golf.co.uk
Website: www.dunwoodgolf.co.uk

BOOKING CONDITIONS

- ✓ Provisional bookings can only be held for fourteen days, during which the reservation must be confirmed in writing and a **25% deposit** of the full amount paid (see payment options).
- ✓ Guests who wish to play golf but **do not** book this **when reserving their accommodation** will be charged the current appropriate visitor's green fee.
- ✓ **No refunds** will be made to golfing guests **if play on the courses is affected in any way** by adverse weather conditions or by routine course maintenance.
- ✓ The balance of 75% must be paid **twenty-eight days before the start of the holiday**. Any reservation made within twenty-eight days is payable in full at the time of booking.
- ✓ **On receipt of your final balance** you will be allocated tee times, and these will be confirmed to you prior to the start of your holiday. Green fee tickets will be provided each day by the Pro-shop and must be displayed on your bag at all times.
- ✓ **Cancellation policy:**
 1. The initial deposit is non-refundable in any circumstances, but can be held as a credit deposit for future visits within the **following 12 month period**.
 2. Cancellation made within twenty-eight days of arrival will be subject to forfeit of **both deposit and the balance paid**.
 3. Subsequent cancellation of reservations made within twenty eight days of arrival will result in the forfeit of **the total paid for the holiday**.
- ✓ All guests will be treated as *Temporary Members of the Club* and are therefore asked to observe our Club Rules and Dress Code at all times, noting particularly that jeans are **strictly prohibited**, both on courses and in the clubhouse.
- ✓ Dogs and other pets are **not permitted on the golf course or in the properties**.
- ✓ All our accommodation is no-smoking by law.

FACILITIES

- ✓ The Farmhouse (with 4 twin en suite bedrooms) and the Fairway Lodges (with 3 twin en suite bedrooms) are beautifully furnished and are fully equipped for a self catering holiday, including a fridge, freezer, dishwasher, oven, microwave, washing machine, tumble drier and a drying room.
- ✓ Consumables:
 1. Fuel and Linen are included within the accommodation price
 2. An initial supply of bathroom soap and a toilet roll are included in each bathroom but repeat supplies are the responsibility of guests
 3. Kitchen consumables such as washing-up and dish-washer are not provided
- ✓ Whilst the Farmhouse and Fairway Lodges are fully self-sufficient, we hope that guests will take the opportunity to enjoy the friendly hospitality of the clubhouse where excellent catering is available every day and most evenings (restaurant closed Sunday evening). Breakfast, however, is subject to prior arrangement. Reservations for evening meals should be made *in advance*.

If you require any further information, either before or during you stay, please do not hesitate to contact Hazel at Dunwood Manor Golf Club on 01794 340549

PAYMENT OPTIONS

Deposits and balance payments can be made in the following ways:-

- ✓ **By cheque**
- ✓ **By Credit or Debit Card**, in person or over the telephone:-
 1. There is an administration charge of £2.00 for each transaction by Credit Card, but no charge for payment by Debit Card
 2. Payments in person at our office can only be made by Chip & PIN enabled Cards
 3. Debit Cards accepted are Maestro, Switch, Visa Electron and Solo
 4. Credit Cards accepted are Mastercard and Visa
 5. We do not accept American Express or Diners Club Credit Cards
- ✓ **Via Internet banking or Bank Transfer in the UK:-**
 - Bank:** NatWest
 - Sort Code:** 53-81-23
 - Account No.:** 04915658
 - Reference:** Please use ACCOM followed by your surname
- ✓ **Via Bank Transfer from outside the UK:-**
 - IBAN Number:** GB29NWBK53812304915658
 - SWIFT CODE:** NWBKGB2L